

An Introduction to the Import Export Hub

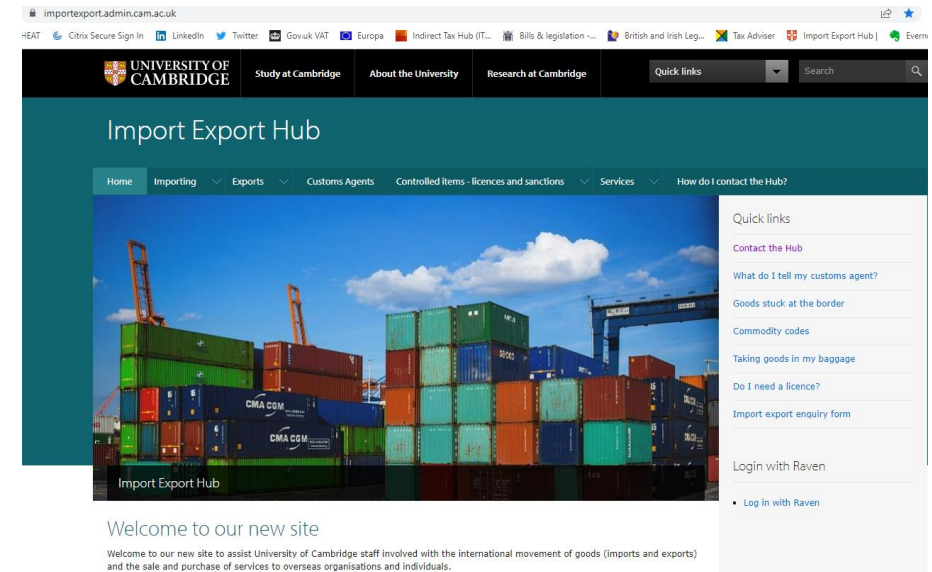
Rhianna Yau – Import & Export Manager
Laura Piovesan – Import & Export Adviser

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Launch of The Import Export Hub

- The Import Export Hub pilot was launched in Sept 2021
- Response to post-Brexit environment
- Dedicated website with guidance and templates

www.importexport.admin.cam.ac.uk



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What Can The Hub Help Me With?

- **Importing/exporting?** The Hub can **explain rules / regulations** that you may need help with.
- **Recently ordered from overseas?** The Hub can help provide **clearance instructions to customs agents**.
- **Been charged Import Taxes unexpectedly?** The Hub can check if this is correct and help take **corrective action**.
- **Goods stuck at the border?** The Hub can help understand the reasons for the delay and help **get goods moving**.
- **Sending / taking goods overseas?** The Hub can help deal with **export declarations**.
- **Importing/exporting goods temporarily?** The Hub might be able to help **reduce import taxes** if involved early on.
- **Moving controlled goods?** The Hub can **bring awareness to import / export controls** and signpost you to further advice.

Email: importexporthub@admin.cam.ac.uk



Potential Pitfalls

- Not reviewing import requirements e.g. animal health certificates or import licences
- Ensuring that certificate/licence conditions are understood and met **prior** to the goods being exported from the sender country
- Not providing the relevant certificates/licences upon import to the customs agent
- Item description for goods being shipped being too vague or complex. Best practice is to write them in plain English to ensure they pass through customs smoothly. For example, instead of writing “research material”, “human lung tissue samples for research” would be a better option

Failure to comply can lead to goods being seized and destroyed